

## **CLIENT**

A US-headquartered leading wearables provider

# **SCOPE**

- To establish the India technology operations in a Build-Operate-Transfer model
- Build a 12-member team across data operations, engineering, quality and product support

### **BUSINESS PROBLEM**

For a US-based organization establishing operations in a new region, navigating the landscape and the unknowns is challenging. In addition, hiring and training a specialized technology team demands functional expertise, robust talent acquisition and strong program management.

## **ALGORICS SOLUTION**

- In the build-operate-transfer model, the goal was to build a team from scratch and transition them entirely to the client after a certain period of time
- Established the complete facilities and technology infrastructure
- Identification of resources that fit the profiles and managing the entire hiring process
- Onboard and train all the new hires on client SOPs
- Managed this team for the client for a certain period
- Ran entire operations including finance, timesheet management, HR and payroll support
- Smooth transition of this team to the client as per planned milestones

#### **CLIENT BENEFIT**

- A ready-to-operate team was established in India without any local presence of the client
- The entire process including a seamless transition was completed in 12 months
- Hiring completed in record time for highly competitive roles
- Continuous local support







